

22 IMPORTANT TEAM-WORK SKILLS (WITH EXAMPLES)

Team work skills refer to abilities to work well with other people. We all know that teams rely on communication, active listening and accountability, but what else?

➔ [Read the article here](#)



LISTEN

HOW LEARNING CAN SOLVE REAL BUSINESS PROBLEMS

A great podcast on how to support people during moments of transition and how to solve problems with great learning and development.

➔ [Listen to it here](#)

WATCH

POWER SKILLS FOR LEADERS

IESE professors and experts identify the power skills for leaders that will help you and your company move forward.

➔ [Watch it here](#)

MICROSOFT POWER BI, LEADER IN GARTNER'S MAGIC QUADRANT 2023

Gartner positively highlights Power BI's large market reach and breadth of capabilities.

➔ [Read the Report here](#)

10 STEPS TO CYBER SECURITY

Understanding what you are trying to protect against is essential to managing cyber security risk. This is a useful round up of terms and guidance from the National Cyber Security Centre – even if you're not in a technical role.

➔ [Read the article here](#)



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CERTIFIED NETWORK DEFENDER (CND)

For IT security professionals and network administrators who need a deep dive into network security technologies and operations.

➔ [Read the syllabus here](#)

FULL STACK DEVOPS

DevOps skills continue to be highly sought after and this 3 day course is an excellent skills boost for those who already have a background in IT. From underlying principles to configuration and implementation, our training is designed to be immediately applicable to your role.

➔ [Read the syllabus here](#)

Can't wait for the next newsletter?

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Coffee Break Corner

YOUR LEADERSHIP AND MANAGEMENT QUESTIONS ANSWERED

Welcome to Coffee Break Corner! Our senior Leadership trainer, Diane, shares hints, tips, gossip and ideas about the 'people' side of our working lives. Bring your favourite mug.

TODAY – GENERATIONAL DIFFERENCES IN THE WORKPLACE.

It's really easy to make assumptions about colleagues from a different generation: "They're over 60 – bound to struggle with technology, not prepared to learn" "Gen Z – no work ethic, not prepared to graft" The trouble with making easy assumptions is that it lumps interesting, diverse individuals into a bland group identity

(stereotyping) and seems to give us permission to make snap judgements based on minimal information (prejudice). This limits our understanding and prevents us from seeing people's genuine potential.

Instead of making assumptions, we can be curious about the world in which a generation grew up:

colleagues over 50 grew up during the Cold War, when everyone was (rightly) terrified of nuclear annihilation. They had to learn about computers and the internet as they were being developed (ask them about DOS!).

They had to enter the world of work with little legal protection against sexism, racism, homophobia and the like.

•colleagues under 25 were born into a connected world, with the pressures of social media creating unrealistic expectations, with no respite. They also spent a larger proportion of their lives during the COVID pandemic, often during crucial times for their education and social development.

We can also be curious about the strengths developed as a result of environment – resilience and work ethic, collaboration, celebration of diversity. Get to know your colleagues from a different generation – the rewards are huge, and we will all learn something.

Cheers until next time!
Diane